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January 25, 2006

Degerhan Usluel, Chief Executive Officer  
Sinan Karaca, Chief Software Architect  
Agustin Berge, Director of Development  
InstallAware Software Corporation  
336 Guerrero Street  
San Francisco, CA 94103-3332

Re: Infringement and Misappropriation of Macrovision, Inc. Intellectual Property

Dear Sirs:

This law firm represents Macrovision Corporation (“Macrovision”) in the enforcement of its intellectual property rights. It has come to our attention that InstallAware Software Corporation (“InstallAware”) is violating Macrovision’s intellectual property rights through word for word copying of proprietary content from Macrovision’s web-site and through the use of a website design that is a direct copy of a design owned by Macrovision.

A preliminary review of the InstallAware website ([www.installaware.com](http://www.installaware.com)) reveals blatant, word for word copying of proprietary content from Macrovision’s website. For example, Macrovision’s web page for product education (the “Education Page”) states:

Each year, over a thousand students around the world enjoy a robust Macrovision Education Experience:

**World-Class Instructors** – Resources from our global pool consult, train and support clients in every vertical market and bring years of practical experience to each course

**Brand Assurance** – Companies enjoy the peace of mind associated with knowing that they are investing time and energy in the “source” rather than a non-certified third-party

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**Flexibility** – Course schedule and content are organically tailored from a menu of options to personalize the workshop-style experience

Implementation of a Software Value Management solution can impact all aspects of your organization. Macrovision continually evolves a comprehensive education offering, covering the latest technology, as well as specific practical use by a diverse audience, with diverse needs.

Your website features a nearly word for word verbatim copy of Macrovision's Education Page (instances of word for word copying in italics):

*Enjoy a robust InstallAware Education Experience:*

***World-Class Instructors** – Resources from our global pool consult, train and support clients in every vertical market and bring years of practical experience to each course.*

***Brand Assurance** – Companies enjoy the peace of mind associated with knowing that they are investing time and energy in the "source" rather than a non-certified third-party.*

***Flexibility** – Course schedule and content are organically tailored from a menu of options to personalize the workshop-style experience [sic] Implementation of a Software Value Management solution can impact all aspects of your organization. InstallAware continually evolves a comprehensive education offering, covering the latest technology, as well as specific practical use by a diverse audience, with diverse needs.*

Such verbatim copying constitutes an infringement of Macrovision's copyrights and an act of unfair competition.

The copying exemplified above is especially disturbing in light of InstallAware's copying of the Zero G Software, Inc. ("Zero G") website, which Macrovision now owns through its purchase of Zero G. This website was custom designed specifically for Zero G at significant expense, and accordingly is now the property of Macrovision. We have strong reason to believe that InstallAware has not only copied the custom-designed appearance of the Zero G website, but also the proprietary hypertext markup language and Java scripts that are now owned by Macrovision. Moreover, InstallAware's unlawful use of Macrovision's property, combined with its use of "InstallAware" to compete against Macrovision's InstallAnywhere and InstallShield products, is likely to confuse consumers and lead them to erroneously associate your product with our company, or our product with your company.

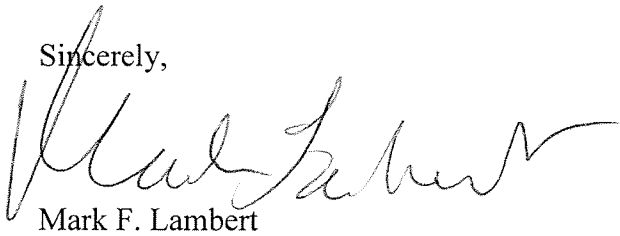
Macrovision strongly believes in fair, robust and vigorous competition. InstallAware, however, is attempting to unlawfully benefit from Macrovision's reputation in the marketplace and to

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exploit Macrovision's investment in proprietary content as unfair means of competition against Macrovision. Macrovision will not tolerate such unfair competition and therefore insists that InstallAware immediately cease all use of Macrovision's proprietary information and intellectual property. Specifically, Macrovision demands that InstallAware immediately eliminate from its website the use of all content from Macrovision's website and change the design of its website entirely so that it no longer resembles the Zero G design.

If you wish to discuss this matter, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark F. Lambert". The signature is fluid and cursive, with a prominent initial "M" and a long, sweeping underline.

Mark F. Lambert